

QUALITY POLICY

The primary objective of 2Connect Telecommunications Infrastructure and Network Services Ltd. (hereinafter: the Company) is to provide high-quality, reliable, and sustainable network and data center services to its partners as an independent wholesale telecommunications infrastructure provider.

The Company holds a leading position in the domestic wholesale telecommunications market, contributing to the functionality of the digital society through the operation and development of national and regional network infrastructure.

The goal of 2Connect Telecommunications Infrastructure and Network Services Ltd. is to provide a modern, high-availability network infrastructure, continuously improve service quality, and reliably serve unique, end-to-end solutions and the entire infocommunications ecosystem. 2Connect Telecommunications Infrastructure and Network Services Ltd. provides its wholesale partners with electronic communications services that enable their subscriber services to meet the needs of their end users.

To increase efficiency, the Company uses tools in its technology development that meet contemporary requirements in terms of both reliability and the automation of operational processes.

The Company is committed to fulfilling the applicable laws, regulatory requirements, contractual obligations and customer requirements, and actively strives to minimize the environmental impact of its operations and adapt to the challenges posed by climate change.

2Connect Telecommunications Infrastructure and Network Services Ltd. ensures the standardization, transparency, and continuous improvement of its processes through the implementation and operation of the ISO 9001:2015 quality management system. Senior management ensures the provision of necessary resources, the definition of areas of responsibility, and the establishment and maintenance of procedures and processes required for operation.

The quality policy provides a framework for setting measurable quality objectives, the achievement of which we regularly evaluate. The policy is accessible to all employees, well-known, and an integral part of daily operation.

Budapest, March 16, 2026

Gyöngyvér Papp-Gerlei
Chief Executive Officer

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